



LANCASTER EMERGENCY ASSISTANCE PROGRAM

PROGRAM PURPOSE

The City of Lancaster Assistance Program is a temporary program created to provide financial relief to Lancaster residents who were impacted by Covid-19. Eligible expenses include past due mortgage and/or utility services dated after March 13, 2020.

FINANCIAL ASSISTANCE

The City of Lancaster will work with Catholic Charities of Dallas, acting designated agent, to access eligibility through an application process to determine the amount of financial assistance to each family in need. The application process will be administered through Catholic Charities of Dallas to collect all proof of income, gas statements, electric statements, mortgage statements (homeowners), internet statements, or water statements for eligible applicants. Payments will be distributed directly to the mortgage lender or utility provider on behalf of eligible applicants. Rental assistance is not included within this program at this time and payments cannot exceed 12 months.

QUALIFICATIONS

- Resident of the City of Lancaster
- The applicant must be the homeowner to receive mortgage assistance
- k or incurred significant costs #
- 30 days or more past due on Utility, Internet or Mortgage account
- The households combined income is not more than 80 percent of the area median income. Please see the below AMI Chart based on household size to determine if you are income eligible:

Household Size:	80% AMI
1 person	\$48,300
2 person	\$55,200
3 person	\$62,100
4 person	\$68,950
5 person	\$74,500
6 person	\$80,000
7 person	\$85,500
8+ person	\$91,050



DESIGNATED AGENT

The City of Lancaster will utilize a third-party designated agent, Catholic Charities of Dallas, Texas. Catholic Charities of Dallas will process applications and administer funds directly to the utility or mortgage provider.

REQUIRED DOCUMENTATION

- Completed Online Application (link below)
- State Issued Identification Card and Social Security Card
- Proof of income for the last: check stubs, SSI/SSDI award letter, bank statement, 2021 Tax Return, unemployment award letter, employer letter, or pay history showing a reduction in income
- Gas, Electric, Internet, and/or Water statement dated March 13, 2020 or later
- Mortgage statement dated after March 13, 2020
- Proof of related financial hardship
- Other supporting documents may be requested

START YOUR APPLICATION PRE-SCREENING AT:

<https://ccdallas.socialsolutionsportal.com/apricot-intake/d2020249-6e08-4aaf-9494-ffed71d98e79>

FOR QUESTIONS ABOUT THE PROGRAM CONTACT:

CATHOLIC CHARITIES OF DALLAS

By Email: CCDDisaster@ccdallas.org

By Phone: (214) 257-0674

P. O. Box 940 | Lancaster | Texas | 75146 | 972.218.1300 | www.lancaster-tx.com

