



# MEDIA ADVISORY

**For Immediate Release**  
**Monday, September 15, 2014**  
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## New Update for City of Lancaster Utility Billing Customers

**Lancaster, TX** – The City of Lancaster is committed to continue providing excellent services to Lancaster residents. At the recent City Council Meeting, on Monday, September 8, 2014, Council approved the proposed 2014/2015 Budget, which included a rate increase for water and sewer services. Although Council has maintained the current water and sewer rate for the previous three years, based on the results of the utility rate study is that it is necessary to provide for operational costs and infrastructure maintenance. Based on the average customer usage for water and sewer the average increase customers should expect to see on their utility bills will be approximately \$5.56. The new rates will be effective beginning October 1, 2014. The information below reflects the minimum rates for a 5/8 or 3/4 meter size.

Water/Waste Water	2013-2014	Adopted 2014-2015
<b>Water</b>		
Minimum Bill	\$19.60	\$20.90
Per 1000 Gallons (up to 14,999 gallons)	\$2.50	\$2.67
Per 1000 Gallons (15,000 to 29,999 gallons)	\$3.10	\$3.31
Per 1000 Gallons (30,000 or more gallons)	\$3.90	\$4.16
Senior Citizen Discount	\$1.74	\$1.79
<b>Sewer</b>		
Minimum Bill	\$14.10	\$15.04
Price per 1000 gallons of usage	\$7.25	\$7.73
Senior Discount	\$0.76	\$0.76

Residents are encouraged to take advantage of all Utility Billing services which include: automated phone calls and email reminders that are sent prior to an account becoming past due; advance online billing, automated phone bill-pay which is available 24/7; and automatic bank drafts; and mailing or bringing your payment to the office. The Utility Billing office is located at 211 N. Henry St., Lancaster, TX 75146 and can be contacted at (972) 218-1328. Office hours are from 8:00 a.m. to 5:00 p.m.; Monday through Friday. For more information please contact us or visit [www.lancaster-tx.com/utilitybilling](http://www.lancaster-tx.com/utilitybilling).

The City of Lancaster invites you to “like” the City on [Facebook.com/CityofLancasterTX](https://www.facebook.com/CityofLancasterTX), follow us at [Twitter.com/Lancaster\\_TX](https://twitter.com/Lancaster_TX) or register for weekly e-mail alerts regarding upcoming events on our website at [www.lancaster-tx.com](http://www.lancaster-tx.com) by clicking on “Notify Me”.

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